

The importance of  
background screening in the  
**disability**  
**sector**





## About My Place Aotearoa

My Place Aotearoa provides individualised and flexible supports to people with disability and their whānau/families, with the vision of being fully inclusive. The team works in partnership with clients in their own home and provides support that meets their individual needs and preferences from people that they choose and trust.

**“It is imperative to provide a safe environment for children who live with a disability, as they are more vulnerable than the rest of the community. They need to be protected.”**

## The Situation

Managing Director Rangi Pouwhare is passionate about building personalised relationships with each client and empowering them to live the life that they want. She explains:

*We don't use the word support worker. We call ourselves pouāwhina/personal assistants, and support individuals with disability in living how they choose to. We aim to provide quality above all else.*

*“My role as Managing Director means that I wear many hats – we're going into our second year and growing steadily, but for a long time it was me handling the meet and greets, drafting up the budgets, training new staff and ensuring that the business was running smoothly!”*

As the team grew, Rangi knew that she'd need to find an efficient and reliable background screener.

## The Objectives

### Requirements:

- Ensure that every employee has a Children's Worker Safety Check, and is fit to take care of, and be responsible for, those living with disability
- To grow the My Place Aotearoa team in a careful and considered way that ensures every member – regardless of role – is a suitable fit for the disability sector
- To form a relationship with a background screening provider that My Place Aotearoa can trust and rely on, on an ongoing basis

## The Results

- Ability to place bulk checks with ease
- Live status updates
- Fast results
- Dedicated account manager
- Efficiency and accuracy of information provided
- Value for money

Since partnering with CVCheck, My Place Aotearoa now runs checks on every individual on the team – whether they're office based or in the field – because at some stage they will interact with clients.

The continuation of checks to ensure that all children with disability remain protected is particularly important as My Place Aotearoa continues to grow, and offers home based activities and upskilling, as well as appointments and community engagements.

**“These checks provide a second professional opinion that supports all our hiring decisions. We feel comforted by the authenticity of the check, and that they are thorough to the point that no risk is posed to our organisation, or the whānau/families that we work with, after an individual has been verified by CVCheck,”** finishes Rangi.



## The Challenges

Rangi says that it was challenging to navigate the background screening requirements of the sector, and then pair those with a provider.

*“Without much guidance from the disability space, it's not clear how to action the necessary background checks, or where to look. I knew that I wanted something easy to use, and after a brief Google, CVCheck appeared as one of the top providers,”* says Rangi.

## The Solution

My Place Aotearoa partnered with CVCheck because they could provide a process that was simple and a product that was credible.

CVCheck's Children's Worker Safety Check includes some or all of the following checks, depending on your circumstances:

- Identity Verification Check
- New Zealand Police Vetting Check
- Reference Check (professional or personal)
- Employment Verification Check
- Professional Membership Check
- Interview with the Applicant
- Risk Assessment

**“One way to ensure safety and respect is through thorough and credible background screening, which is where CVCheck comes in!”**



**CVCheck** is a leading provider of background screening services across Australia and New Zealand, conducting over 300,000 checks every year for businesses, government organisations, and individuals. We offer checks in over 190 different countries and are the main screening provider for over 25,000 businesses globally.

Having developed the most technologically advanced information verification platform available, we act as an extension of our clients' employer brand, providing seamless identity and credential verification.

Our global screening and verification service allows our customers to verify, screen and check personal and professional information. On their behalf, we can access primary and third-party information from data providers and sources such as police databases, traffic records and professional memberships.

**Get in touch with our experts to learn how your organisation can mitigate risk and hire with confidence, knowing you have all the checks you need, and [request a demo](#) to see our platform in action.**

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